



DCHI Strategic Design Intern

Who are you?

Are you a strategic thinker with a background in industrial design and an interest in social innovation? Are you interested in developing innovative concepts for the work of DCHI? Are you an analytical self-starter who is not afraid to think outside the box in the non-profit/humanitarian sector? Are you fluent in both Dutch and English, and in the final year(s) of your Industrial Design or related studies? Then we have the perfect 4-6 month internship for you, starting in September!

Who are we?

Located at the Hague Humanity Hub, a 2 minute walk from The Hague Central Station, The Dutch Coalition for Humanitarian Innovation (DCHI) is a coalition comprised of governmental actors, knowledge institutes, academia, businesses, and humanitarian organizations in the Netherlands who develop and scale innovative solutions to increase the impact and reduce the costs of humanitarian action.

The Dutch Coalition for Humanitarian Innovation is a dynamic movement that leverages the power of resources, expertise and capabilities in the Netherlands to support humanitarian innovation with a global impact. The Coalition is recognized and acknowledged as the driving force in the Netherlands for effective humanitarian innovation.

To further excel the work that we do and services we offer, the DCHI Team is looking for a Strategic Design intern (4-5 days per week) to join the team for approx. 6 months, starting in September 2019.

What is the internship?

The Strategic Design intern will work closely with a multi-disciplinary team to help with standardizing DCHI's Services. As a Strategic/Industrial designer, your role will be to aid the improvement of our output by incubating ideas, developing a design vision and shaping our products/services using our existing work streams.

Responsibilities

- Developing the strategic design vision for DCHI's services that fits our workstream
- Critically analyze and map the needs of our stakeholders, the sector and our mission with our upgraded 'brand identity'.
- Visually conceptualize your vision in improved organizational and service design
- Assist with the facilitation and preparation of DCHI's 'Client' workshops on Humanitarian Innovation
- Further develop and advise DCHI's facilitation toolkit
- Work together with the Communications team to develop our 'Customer-journey'
- Assist with DCHI Annual Event, including lead-up, facilitation, logistics (05 November)
- Assist with all other ongoing work/services DCHI offers, where necessary

What we offer

- A pleasant and professional team of colleagues;
- A thorough introduction to the humanitarian sector;
- An in-depth experience in aiding the strategic design of an innovative organization's services



- Lots of opportunity to take initiative and realize your own plans;
- Many chances to meet people from a great number of sectors;
- Opportunity to join the team to many events;
- The possibility of combining and/or tailoring the internship for a research assignment as part of your studies
- Personal supervision;
- As an intern, an allowance of €300 per month (on a 5 day basis);
- If applicable: reimbursement of travel expenses;
- Workplace in the heart of The Hague.

What we are looking for

- A student registered at a Dutch university, preferably end of Bachelor, beginning of a Master's in Industrial Design, Strategic Design, Business development or related field
- Available 4-5 days per week in the period September-January/March
- A highly analytical individual with a strong interest in innovation and industrial/strategic design
- Someone with an interest in the humanitarian sector and innovation
- Someone full of ideas and own initiative
- Fluent in Dutch and English, both written and orally

DCHI was launched in 2016 by the Netherlands Red Cross, CARE Nederland, UNICEF Netherlands, the Ministry of Foreign Affairs of the Netherlands, the Municipality of The Hague, and VNO-NCW. The Ministry of Defense of the Netherlands joined the DCHI board in 2017. DCHI is based at the Hague Humanity Hub and is administratively hosted as a project by the Netherlands Red Cross. More information about the organization can be found on www.dchi.nl. We value different backgrounds and cultures in our organization.

We accept applications on a rolling basis, but would **ideally want you to start September 2, 2019 preferably for 6 months**. You can send your letter of motivation and CV by email to info@dchi.nl. Please contact guido@dchi.nl for more information about the internship.